

Business & Enterprise Systems

Integrity - Service - Excellence

NETCENTS-2 Training



**Bernadette Hollinger
AFLCMC/HICI
10 May 2016**



U.S. AIR FORCE

OVERVIEW



- **NETCENTS-2 DESCRIPTION**
 - **NETCENTS-2 Contracts**
 - **Authorized Users**
 - **Using NETCENTS-2**
 - **NETCENTS-2 Training Requests & Inquiries**
- **Technical**
- **AFWay (NETCENTS-2 e-Ordering Tool)**
- **QUESTIONS**



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NETCENTS-2



Project

- **Objectives:** Leverage buying power, support Small Business goals, ensure technical compliance with AF and DoD standards, save time in task order vs full contract execution by program offices and customers
- **Scope:** NETCENTS-2 contracts are the mandatory source for all IT products and solutions procurements (see AFMAN 33-153 (Chapter 4) dated 19 March 2014)

Description

- The NETCENTS family of contracts provides highly flexible contract vehicles delivering capabilities across the entire range of product and service domains
- Enabling Air Force, DoD and other Federal Agencies to effectively and efficiently implement Net-Centric Solutions worldwide



Schedule

- EISM: Awarded Nov 2010
- Application Services Small Business: Awarded Jun 2012
- Products: Awarded Nov 2013
- Application Services Full and Open: Awarded Mar 2015
- Network Operations Small Business: Awarded Apr 2015
- Network Operations Full and Open: Awarded May 2015

Results

- **Results:**
 - Products Contract: \$774M for FY15
 - Application Services Contracts: \$426M for FY15
 - NETOPS Contracts: \$102M for FY15
 - EISM Contract: \$38M for FY15
 - **Cost Avoidance (No fees of 1.5%): \$20M for FY15**
 - <http://www.netcents.af.mil/>



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Products



PROGRAM DESCRIPTION	ACQUISITION
<ul style="list-style-type: none"> • Provides USAF customers with Information Technology products such as: <ul style="list-style-type: none"> • Networking equipment • Servers/storage • Peripherals • Multimedia hardware • Software • Identity management/biometric hardware & software 	<ul style="list-style-type: none"> ▪ Contract Award Date: 6 Nov 2013 ▪ Contract Value: \$6.9B ▪ Period of Performance: 6 Nov 2013 – 5 Nov 2019 (ordering period if all options exercised) ▪ Contract Type: FFP <p style="color: red;">AFWAY is your entry point for NETCENTS requirements</p>

CONTRACT VENDORS		
<ul style="list-style-type: none"> • FedStore • Intelligent Decisions • World Wide Technology • CDW • Ace Technology • CounterTrade • General Dynamics • FCN 	<ul style="list-style-type: none"> • Iron Bow • Immix Technology • M2 Technology • Blue Tech • Unicom Government • GTRI • MicroTech • Presidio 	<ul style="list-style-type: none"> • Red River • Integration Technologies Group • Dell • Harris IT • Sterling • Force 3 • PCMG, Inc • Insight Public Sector



Application Services (Small Business)



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PROGRAM DESCRIPTION	ACQUISITION
---------------------	-------------

Provides USAF customers with Application Services such as:

- Sustainment
- Migration
- Integration
- Training
- Help-Desk Support
- Testing
- Operational Support

- Contract Award Date: June 2012
- Contract Value: \$906M
- Period of Performance: Jun 2012 - Jun 2019
- Contract Type: FFP, Cost, LH

AFWAY is your entry point for NETCENTS requirements

CONTRACT VENDORS	
------------------	--

- | | |
|---|--|
| <ul style="list-style-type: none"> • Actionet • Array • Datum • Diligent • DTSI • DSD | <ul style="list-style-type: none"> • Excellus • Exeter • Indrasoft • Segue • SIST |
|---|--|



Application Services (Full & Open)



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PROGRAM DESCRIPTION	ACQUISITION
<p>Provides USAF customers with Application Services such as:</p> <ul style="list-style-type: none"> ▪ Sustainment ▪ Migration ▪ Integration ▪ Training ▪ Help-Desk Support ▪ Testing ▪ Operational Support 	<ul style="list-style-type: none"> ▪ Contract Award Date: March 2015 ▪ Contract Value: \$960M ▪ Period of Performance: Mar 2015 - Mar 2022 ▪ Contract Type: FFP, Cost, LH <p>AFWAY is your entry point for NETCENTS requirements</p>

CONTRACT VENDORS

- | | | |
|-----------------------|----------------|--------------------|
| • Accenture | • Harris | • Lockheed Martin |
| • BAE | • HP | • Mantech |
| • Booz Allen Hamilton | • IBM | • Northrop Grumman |
| • CACI | • Inforeliance | • Raytheon |
| • CSC | • Jacobs | • SRA |
| • DRC | • L-3 | • Vencore |
| • General Dynamics | • Liedos | |



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Network Operations & Infrastructure Solutions (Full & Open)



PROGRAM DESCRIPTION	ACQUISITION
<ul style="list-style-type: none"> • Provides USAF customers with Information Technology products such as: <ul style="list-style-type: none"> • Networking Management/Defense • Infrastructure Support • Network Operations • Comm Squadron Support • Enterprise level security/management & implementation/ops 	<ul style="list-style-type: none"> ▪ Contract Award Date: 15 May 2015 ▪ Contract Value: 7.91B ▪ Period of Performance: 15 May 2015 - 14 May 2025 ▪ Contract Type: FP, CR, LH <p style="color: red;">AFWAY is your entry point for NETCENTS requirements</p>
CONTRACT VENDORS	
<ul style="list-style-type: none"> • AT&T Government Solutions • BAE Systems • Booz Allen Hamilton • Black Box Network Services • Computer Sciences Corp • Federal Network Systems • General Dynamics • Harris IT Services • Hewlett Packard • IBM 	<ul style="list-style-type: none"> • LGS Innovations • Lockheed Martin • L3 Services • NCI • Northrop Grumman • Raytheon • SAIC • SRA International • Telos • URS Federal Services

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Authorized Users



	NetOps & Infrastructure Solutions (NETOPS)	Application Services	Netcentric Products	Enterprise Integration & Services Management (EISM)	IT Professional Support and Engineering (ITPS)
Air Force	✓✓	✓✓	✓✓	✓✓	✓✓
Army	✓✓	✓	✓		✓
Navy	✓✓	✓	✓		✓
Other DoD Components	✓✓	✓	✓		✓
Federal Agencies	✓✓	✓	✓		✓

- ✓✓ **Customer can use corresponding contracts without restriction.**
- ✓ **Customer can use corresponding contracts when any of the following criteria exists:**
 - is related to requirements for interoperability with Air Force capabilities;
 - supports Air Force IT infrastructure, applications, or operations;
 - supports host-tenant arrangements involving Air Force units; or
 - supports joint operations or solutions.



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Using NETCENTS-2



NETCENTS Website



U.S. AIR FORCE
NETCENTS Suite

<http://www.netcents.af.mil/>



For more information contact:

CENTRALIZED CUSTOMER SERVICE LINE
AFPEO BES/HICI
netcents@us.af.mil
(DSN) 596-5070, Opt 1,
(Comm) 334-416-5070, Opt 1

Eligible Customers

Check your eligibility: [NETCENTS-2 Eligibility.pdf](#)

You can also check your eligibility to use the NETCENTS-2 IDIQs using the selection below. Please allow for a Popup Window.

- Select -

NETCENTS NEWS

VENDORS ONLY - CRITICAL REMINDER FOR ALL NETCENTS-2 VENDORS

It is essential that you have at least one individual who is able to log into the AFWay 4.0 site prior to their "go live" date. If you have not already done so, attempt to login to the AFWay 4.0 site at: <https://www.afway4.af.mil> and associate your CAC/ECA/USB Token with your account. If you have any issues, let the Program Manager for your NETCENTS-2 IDIQ Contract(s) know ASAP.

If you do not verify access by the "go live" date, you will lose the ability to access the AFWay system.

[NETCENTS-2 August 2015 Update Slides](#)

[NETCENTS-2 Trifold Final](#)

[Enterprise Integration & Service Management \(EISM\)- Awarded and Available](#)
[EISM Documents](#)

[NETCENTS-2 Products Awarded - Awarded and Available](#)
[Products Documents](#)

[NETCENTS-2 Application Services \(Small Business\)](#)
[Awarded and Available](#)
[NETCENTS-2 Application Services \(Full & Open\)](#)
[Awarded and Available](#)
[Application Services Documents](#)

[NETCENTS-2 NetOps and Infrastructure \(Small Business\)](#)
[Awarded and Available](#)
[NETCENTS-2 NetOps and Infrastructure \(Full & Open\)](#)
[Awarded and Available](#)
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- FedBizOps
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Select
"NETCENTS-2
Contracts"



NETCENTS-2 Contracts Page

<http://www.netcents.af.mil/contracts/netcents-2/index.asp>



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Contracts > NETCENTS-2

NETCENTS-2



Program Description:

The Network-Centric Solutions-2 (NETCENTS-2) contracts provide the Air Force with a primary source of netcentric and IT products, services, and solutions. Use of the NETCENTS-2 contracts (except ITPS) is mandatory for Air Force organizations as the contracts are awarded.

Who NETCENTS-2 Supports

For more information contact:

AFPEO BES/HICI Contract/Program Assistance
Network-Centric Solutions (NETCENTS)

CENTRALIZED CUSTOMER SERVICE LINE
AFPEO BES/HICI
netcents@us.af.mil
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CONTACT NETCENTS TEAM

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Click on the image below to navigate to our Contact NETCENTS Team Webpage.



NETCENTS-2 "Awarded" Contracts

Enterprise Information & Service Management (EISM) - Provides Advisory and Assistance Services (A&AS) for IT and netcentric enterprise management.

NetCentric Products - Provides a full range of netcentric technology products.

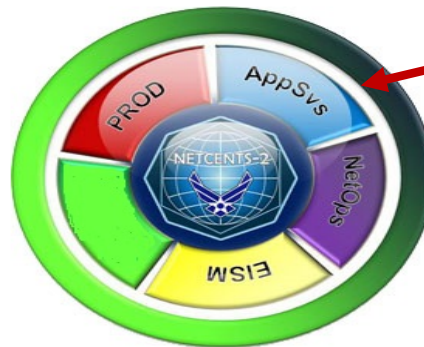
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NETCENTS-2 Contract Vehicles



Training Portal





Vehicle Contract Page



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Contracts > NETCENTS-2 > AppSrvs

Application Services Solutions



Application Services

Provides application services such as sustainment, migration, integration, training, help desk support, testing and operational support.

- Includes application services support to mission areas overseen by portfolio managers, Communities of Interest (COIs), project offices, and program offices.
- Complete task orders against one of two sets of AppSrvs contracts based on size and complexity
- Full and Open awards and Small Business awards

Application Services Small Business Competitive Pool - **Awarded 21 June 2012; Available for Ordering**

Application Services Full and Open Competitive Pool - **Awarded 31 March 2015; Available for Ordering.**

Application Services (SB) Vendors List

ActioNet, Inc.
2600 Park Tower Drive, Suite 1000
Vienna, Virginia 22180
Contract #: FA8771-12-D-1012
CAGE: 1E7A5
Size Status for this contract: 8(a), WOSB
[Website](#)

Array Information Technology, Inc.
7474 Greenway Center Drive, Suite 600
Greenbelt, Maryland 20770
Contract #: FA8771-12-D-1011
CAGE: 3CY03
Size Status for this contract: 8(a)
[Website](#)

Datum Software Inc.
12000 Findley Road, Suite 350
Johns Creek, Georgia 30097
Contract #: FA8771-12-D-1001
CAGE: 1YJ20
Size Status for this contract: 8(a), WOSB
[Website](#)

Digital Management, Inc.
6550 Rock Spring Drive, suite 700
Bethesda, Maryland 20817
Contract #: FA8771-12-D-1002
CAGE: 3BDL8

Application Services Full and Open Vendors List

Lockheed Martin Corporation
1700 N Frederick Ave
Gaithersburg, MD 20879
FA8732-13-D-0001

Jacobs Technology
1030 Titan Court
Fort Walton Beach, FL 32547
FA8732-13-D-0002

SRA International
4300 Fair Lakes Court
Fairfax, VA 22033
FA8732-13-D-0003

L-3 National Security Solutions
11955 Freedom Drive Suite 12000
Reston, VA 20190
FA8732-13-D-0004

Harris IT Services
21000 Atlantic Blvd, Suite 300
Dulles, VA 21066
FA8732-13-D-0005

Raytheon
1200 South Jupiter Road
Garland, TX 75042
FA8732-13-D-0006

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Select "Documents"
for that vehicle

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User's Guide



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Contracts > NETCENTS-2 > AppSrvs > Documents



Below you will find documents associated with NetCentric Application Services.

- For assistance with RFQs & RFIs on AFWAY
- For the Application Services PWS Template
- For IDIQ Period of Performance and Prime Contractor Information
- For CLIN Structure

Application Services Guides and Templates

- AFWay User's Guide for App Svs V1.1
- App Svs User's Guide V1.17**
- AppSrvs PWS Templates in Microsoft Word - 9 Jul 2015
- AppSrvs Task Order PWS Template v1.8**
- PEO BES Systems Sustainment PWS Template v1.7

Application Services Policy Documents

- AFI 63/20-101 25 Feb 15
- AFPEO BES Delegation of Acquisition Authorities Memo - 25 Nov 2014
- AFPEO BES Guidance on Acquisition Streamlining Initiatives - 1 Feb 2013
- Air Force Manual 33-153
- SAF CIO A6 Memo - 15 Sep 14 NETCENTS Mandatory Use

Application Services (SB) Awards/Contracts

- FA8771-12-D-1001-Mod6-Datum
- FA8771-12-D-1002-Mod6-Digital
- FA8771-12-D-1003-Mod6-Diligent
- FA8771-12-D-1004-Mod7-Diversified
- FA8771-12-D-1005-Mod6-DSD
- FA8771-12-D-1006-Mod6-Excellus
- FA8771-12-D-1007-Mod6-Exeter
- FA8771-12-D-1008-Mod6-Indra Soft
- FA8771-12-D-1009-Mod6-Segue
- FA8771-12-D-1010-Mod6-SI Systems Tech
- FA8771-12-D-1011-Mod6-Array
- FA8771-12-D-1012-Mod6-ActioNet

Application Services (F&O) Awards/Contracts

- FA8732-13-D-0001 Lockheed Martin Corp
- FA8732-13-D-0002 Jacobs Technology Inc
- FA8732-13-D-0003 SRA International Inc

AF Standards Center of Excellence Repository

- Application Services Standards 6 Jan 2016

Application Services Support Documents

- AFCAP ACA Licensing Guide_06182012_ver4
- App Svs Full and Open Vendor POC List 2Mar16
- App Svs Small Business Companion Vendor POC List 19Jan16
- Application Services Government POC List - 20 Aug 2015
- Appropriate Use of Lowest Priced Technically Acceptable Source Selection
- AppSrvs SB (PWS) Dec 2014
- AppSrvs SB Market Research Report_v1.2
- NETCENTS-2 Requirements Approval Document (RAD) #5279
- NETCENTS-2 RSS Feed Instructions

Application Services Information for Vendors

- App Svcs Vendor Guide Using AFWay v1.3
- NETCENTS Briefing for Vendors 201508

Draft Performance Work Statements (PWS)

NOTE: No questions will be answered in reference to the draft PWSs posted here. These draft PWSs are intended to show the types of requirements the AF may have in the future, and this posting does not guarantee an RFP will result. These PWSs are for informational purposes only and comments will not be accepted. The Government is not liable for any expenses incurred in connection with these draft PWSs.

Application Services Draft PWS

- Draft PWS 77 - 9 Dec 2015
- Draft PWS 78 - 11 Jan 2016
- Draft PWS 79 - 1 Mar 2016

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AppSrvs Task Orders

- AppSrvs (SB) TOs Sept 2015

CONTACT NETCENTS TEAM

Please Contact the NETCENTS Team if you require one of our documents or templates in a non-PDF format. Email file limitation is 5MB.

Click on the image below to navigate to our Contact NETCENTS Team Webpage.



Select the contract's "User's Guide"

Note: You can also find PWS Templates here



Review User's Guide...



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Includes the following topics:

- Scope
- Authorized Users
- How to Order
- NAICS Code
- CLIN Structure
- PWS Template—latest standards & guidance
- Market Research Guidance/Report
- Performance Measurements List
- Deliverables/DID List
- Evaluation Guidelines
- IGCEs
- AFWay User's Guide for NETCENTS-2



Getting Started....



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- **Complete** an *Application Services Checklist* (Appendix A1)
 - It identifies the information necessary for procurement packages
 - For assistance, reference required documents and supplementary templates (located on the NETCENTS-2 website and the User's Guide)
 - If you would like scope analysis assistance from the NETCENTS-2 team, review the Scope Analysis and Mapping Template and the team will provide a recommendation
- **Submit** your documentation to your local Contracting Officer (CO) for final approval
- Your package is now ready to be submitted using **AFWay**, the **NETCENTS-2 e-Ordering Tool**
- **NOTE:** ALL ordering is "**decentralized**"— your local contracting office supporting the requiring activity will award, administer and close out the task order
 - No decentralized orders shall be placed without an assigned NETCENTS-2 PMO control number from **AFWay**, the **NETCENTS-2 e-Ordering Tool**



Use Checklist



NETCENTS-2 Application Services Users Guide

Appendix A1 – Application Services Requirements Package Checklist

Instructions: Use this checklist as an instruction to complete your requirements package. Submit your resulting requirements package to your Contracting Officer to continue the process towards task order issuance.

#	DOCUMENTATION	REFERENCE	STATUS
1.	TASK ORDER INFORMATION		
a.	Agency/Department: Organization Office Symbol: Organization Address:		<input type="checkbox"/>
b.	Task Order Title: Brief Description:		<input type="checkbox"/>
c.	Customer Requiring Activity POCs <u>Primary POC Name:</u> Title: Email: Phone: <u>Secondary POC Name:</u> Title: Email:		<input type="checkbox"/>



Use PWS Template



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NETCENTS-2 Application Services Users Guide

Appendix A2 – Application Services Task Order PWS Template

INSTRUCTIONS:

1. You must use this format for your Application Services Performance Work Statement
2. Save a copy of this template and modify it according to your requirements. Each time a PWS is accomplished, come back to the User's Guide and download the PWS template. The language, standards, and references will be updated over time.
3. All bold italic text within brackets [] is instructional information specific to the section.
4. Text not within brackets is information that you are HIGHLY ENCOURAGED to keep in your PWS; only apply modifications, introduce additional information, or include updates in the event that standards or instructions change, or when deemed necessary by your specific program's or organization's policies.
5. Do not deviate from the format of this template. Doing so could delay the acquisition of your services and support. Using a standard template will help the offerors in knowing where to look for requirements and will decrease the time required to solicit proposals for the Task Orders.
6. All citations to policies, directives, instructions, and reference material are included in [Appendix A5, Application Services Standards & References](#).
7. Before submitting your completed PWS, REMEMBER TO DELETE all instructional text contained within brackets. It is shown here for instructional purposes only and must not remain in the final document.



Scope Analysis Template



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NETCENTS-2 Application Services Users Guide

Appendix A6 – Scope Analysis and Mapping Template

Instruction: If the scope of the Task Order (TO) is in question, it is highly encouraged that the Contracting Officer complete a Scope Analysis of proposed requirements by mapping them to the Application Services ID/IQ requirements contained in the Application Services TO **PWS Template**. This action ensures proposed requirements fall within scope of the Application Services ID/IQ. You may request the NETCENTS-2 Application Services Team provide an analysis of your mapping in support of the Contracting Officer’s scope determination. This can be accomplished by sending your PWS to netcents@us.af.mil with “Scope Analysis Request” in the subject line.

To: [Contracting Officer]

From: [Technical Reviewer]

Date: [DD MMM YYYY]

Subject: Mapping of [Requesting Agency PWS Title] to [NC-2 Application Services PWS]

Example:

<i>Requesting Agency PWS Requirement</i>	<i>Application Services PWS Paragraph</i>

Recommendation: Based on an analysis of the (Requesting Agency)’s requirements against the NETCENTS-2 Application Services PWS, the technical recommendation is that this work is covered in full under the NETCENTS-2 Application Services PWS.



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Summary



- **Go to the NETCENTS Website:**
<http://www.netcents.af.mil/index.asp>
- **Go to the applicable contract link “documents”**
 - **Products, Application Services, Network Operations and Infrastructure Solutions**
- **Download and READ the contract User’s Guide**
- **Use the Checklist to complete your requirements package**
- **Use the Templates applicable to your requirement**
- **For assistance contact the Customer Support Team via e-mail or telephone: netcents@us.af.mil or 334-416-5070**



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Training Requests & Inquiries



NETCENTS-2 Contracts Page

<http://www.netcents.af.mil/contracts/netcents-2/index.asp>



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Contracts > NETCENTS-2

NETCENTS-2



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Select the "training" icon

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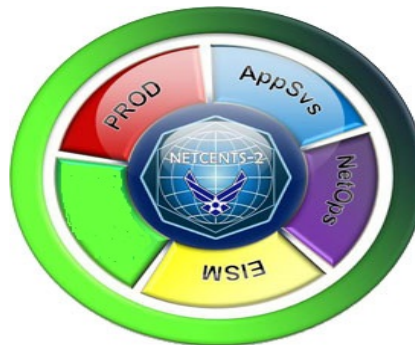
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NETCENTS-2 Contract Vehicles



Training Portal





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NETCENTS-2

Training Requests Page



Contracts > NETCENTS-2 > Training Portal

Training Portal



Training Portal

Select the particular training that you are interested in from the options below.

SAMPLE PERFORMANCE ELEMENTS COMPONENTS

The elements/keywords below are taken from the SAM.DAU.MIL website and can be used to write a performance work statement. Click on the hyperlink to go to the website and get additional information on the element/keyword selected.

SAMPLE TASK STATEMENTS

The task statements below are taken from the SAM.DAU.MIL website and can be used to write task within a performance work statement. Click on the hyperlink to go to the website and get additional information on the task selected.

Video Training

PWS Assistance

- [Sample Performance Standards](#)
- [Sample Task Statements](#)

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Training Request

Click on the image below to navigate to our Contact NETCENTS Team Webpage then select, Training Request from the Recipient dropdown:



Select "Training Request" icon



Requests/Inquiries Form



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Home > Contact Us

Our Questions page is designed to answer most recurring questions. If you have a question not covered by the scope of these frequently asked questions, please fill in the form below. Due to the volume of electronic mail comments and suggestions, we are unable to respond to each submission.

Inside NETCENTS

Drop Down Selections:
NETCENTS Centralized Customer Service Line
NETCENTS-3
Training Request

Contact Form

Recipient:

Organization Information:

Your Name:

Your E-mail Address:

Subject:

Your Message:

Code from image at right:



Send Message

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Annex

Business & Enterprise Systems

Integrity - Service - Excellence



NETCENTS-2 Technical Briefing

10 May 2016



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NETCENTS-2 Technical Team



- **Scope Analysis – Review of technical tasks in your Draft PWS to recommend the appropriate ID/IQ for your task order.**
 - **NOT a scope determination, that is the decentralized CO's responsibility, we provide a recommendation only**
 - **E-mail your PWS to netcents@us.af.mil to request a Scope Analysis**
- **Tracking and Updating Relevant Technical Standards**
 - **Currently maintaining 130 references in online repository**
- **Create and Maintain User's Guides and Templates**
 - **Make writing your PWS easier!**
 - **Technical Standards and References already in Templates**



ITCC vs. NETCENTS-2 Products



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IT COMMODITY COUNCIL

NETCENTS-2 Products

Purpose/Scope	IT COMMODITY COUNCIL	NETCENTS-2 Products
Similarities	<ul style="list-style-type: none"> • Desktops, Laptops, Monitors • Printers • Centralized strategy/decentralized ordering through AFWAY 	<p>Provide pre-competed BPAs for computer hardware in order to maximize the impact of the total AF buying power for TLC savings.</p> <p>The purpose of Air Force Network-Centric Solutions 2 (NETCENTS 2) Products ID/IQ is to provide the Air Force, DoD, and other Federal Agencies (<i>if requirements are met</i>) with a primary source of networking equipment/product supply and maintenance.</p> <p>Provides Network Equipment, Servers/Storage Devices, Peripherals, Multimedia, Software, Identity Management/Biometric Hardware & Associate Software. <i>NOTE: Users should buy from the ITCC first & if they cannot get a product from the ITCC then they should NETCENTS-2 products.</i></p>
Differences	<ul style="list-style-type: none"> • Hardware Only • Computers and printers purchased as standalone orders • Set base configuration + finite list of options • Tailoring limited to combination of available options • Desktops, Laptops, Monitors open to DoD 	<p>NETCENTS-2 Products is an ID/IQ that offers all other hardware that cannot be procured from the ITCC or Enterprise Agreements (<i>Quarterly Enterprise Buy, Enterprise Software Initiative, Microsoft Enterprise License</i>).</p>



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NETCENTS-2 Website

<http://www.netcents.af.mil/>



Air Force
NETCENTS



JOIN THE AIR FORCE

HOME NEWS CONTRACTS LIBRARY QUESTIONS

NETCENTS Suite

For more information contact:
CENTRALIZED CUSTOMER SERVICE LINE
 AFPEO BES/HICI
 netcents@us.af.mil
 (DSN) 596-5070, Opt 1,
 (Comm) 334-416-5070, Opt 1

Eligible Customers

Check your eligibility to use the NETCENTS-2 IDIQs using the selection below. Please allow for a Popup Window.

NETCENTS NEWS

Air and Space Conference and Technology Exposition

NETCENTS-2 August 2015 Update Slides

NETCENTS-2 Trifold Final

Enterprise Integration & Service Management (EISM)-
Awarded and Available
 EISM Documents

NETCENTS-2 Products Awarded - **Awarded and Available**
 Products Documents

NETCENTS-2 Application Services (Small Business)
Awarded and Available

NETCENTS-2 Application Services (Full & Open)
Awarded and Available
 Application Services Documents

NETCENTS-2 NetOps and Infrastructure (Small Business)
Awarded and Available

NETCENTS-2 NetOps and Infrastructure (Full & Open)
Awarded and Available
 NetOps and Infrastructure Documents

What's New

AFI 63/20-101 25 Feb 15

NETCENTS-2 RSS Feed Instructions

AFI 63/20-101 25 Feb 15

AFI 63/20-101 25 Feb 15

AFI 63/20-101 25 Feb 15

AF IT Acquisitions

AF IT Acquisition Guide September 2015

Mandatory Use

AFI 63/20-101 25 Feb 15

Air Force Manual 33-153

SAF CIO A6 Memo - 15 Sep 14 NETCENTS Mandatory Use

Inside NETCENTS

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NETCENTS Contracts

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 - NetCentric Products
 - Documents
 - NetOps and Infrastructure
 - Documents
 - Application Services
 - Documents
- EISM
 - Documents

AFWay
 ESI
 FedBizOps
 ITCC - AF Portal
 AFPEO BES - Maxwell-Gunter Annex



NETCENTS-2 Questions



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Browser address bar: <http://www.netcents.af.mil/main/contactus.asp>

Navigation: HOME NEWS CONTRACTS LIBRARY QUESTIONS

Air Force NETCENTS

Questions (indicated by a red arrow)

Left sidebar menu:

- Contact Us (selected)
- Welcome
- FOIA
- Site Map
- Disclaimer
- RSS Page
- General Search
- Image Search
- Video Search

Home > Contact Us

Our **Questions** page is designed to answer most recurring questions. If you have a question not covered by the scope of these frequently asked questions, please fill in the form below. Due to the volume of electronic mail comments and suggestions, we are unable to respond to each submission.

Contact Form

Recipient:

Organization Information:

Your Name:

Your E-mail Address:

Subject:

Your Message:

Code from image at right:

Right sidebar: **Inside NETCENTS**

Search:

Navigation and Weblinks:

- NETCENTS Contracts
- NETCENTS-1 - Documents
- NETCENTS-2 - Documents
- NetCentric Products - Documents
- NetOps and Infrastructure - Documents
- Application Services - Documents
- EISM - Documents
- AF Contracting Central
- AFWay
- ESI
- FedBizOps
- ITCC - AF Portal
- AFPEO BES - Maxwell-Gunter Annex

Footer: The Official Web Site of Air Force Network Centric Solutions

Footer links: Site Map Contact Us Questions USA.gov Security and Privacy notice E-publishing Suicide Prevention SAPR IG EEO Accessibility/Section 508 No FEAR Act



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AFWay

(NETCENTS-2 e-Ordering Tool)

Customer Training



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AFWay



- **AFWay** is the e-Ordering Tool used for NETCENTS-2
- **AFWay** generates the NETCENTS-2 PMO control number for each RFP/RFQ the Contracting Officer has successfully submitted to contract vendors
- Customers may use this number for tracking purposes throughout the procurement



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NETCENTS-2 Ordering Portal: AFWay



- The Air Force web-based e-commerce solution for purchasing Information Technology Products
- AFWAY is your entry point for NETCENTS or ITCC (QEB) requirements, not a contract!
- Provides the ability for investment decisions, planning, and budgeting deliberations
- Program Manager: Mr. Dennis Notareschi
- www.afway.af.mil



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NETCENTS-2 Ordering Portal: AFWay



- Submitting NC-2 RFQs through AFWay is different from QEB buys!
- Ensure that the Description of your RFQ is clear and captures the entire nature of your requirement for the vendors. Add “RFI” to the title if asking for information only.
- Read the applicable NC-2 User’s Guide for your requirement carefully, especially the AFWay Ordering Guide Appendix!
 - DO NOT click in the vendor list after category selection!
- If you have a dedicated person to execute NC-2 RFQs, use our NC2S (services) or NC2P (products) ECANs
 - If you do not, must use normal ECAN. Coordinate your requirement with your normal approval chain



AFWAY Do's & Don'ts



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Do	Don't
Reference the NC2 Users Guides before starting the RFQ. Use the NC2 templates.	Do not assume that AFWAY is NC2. NC2 is a group of IDIQ contracts. RFQ process is mandated for NC2 and NC2 uses AFWAY as a tool to create RFQs.
Know what is available on QEB, DPI & ESI BPAs before creating RFQ in AFWAY for NC2. Customers are to use them first.	Do not change the selected vendors list on a RFQ. This applies to all RFQs in AFWAY, not just NC2 RFQs.
If RFQ is Market Research or a RFI, put RFI in RFQ title	Do not place orders in AFWAY if using ECANs NC2P or NC2S. Use local ECAN for purchasing.
If RFQ is going to be paid with GPC, put GPC in RFQ title. Vendors may charge an extra fee if GPC used and not stated in the RFQ.	Do not put vague descriptions in the RFQ. Help the vendors with the best possible description as you can so you get the best possible quote. Do not just ask for a phone or set up a conference room. Suggest possible models / part numbers/ use templates.
If any doubts/questions, contact the NC2 support. Email: netcents@us.af.mil DSN Phone: 596-5070 opt 1. Web site: http://www.netcents.af.mil/	Do not use very short response dates. Give vendors time to evaluate the RFQ



AFWAY Do's & Don'ts



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Do	Don't
Use the ECANs of NC2P or NC2S to help speed up the AFWAY approval process.	The anticipated price should not be in the description or any attachments. The Anticipated Price field in AFWAY is not visible to the vendors.
Know the Small Business Administration rules	Do not use local CLINS, use the ones from the NC2 contracts even if paying with GPC.
Check your Approval Process in AFWAY to ensure that all required approvals have been assigned before starting a RFQ in AFWAY.	
Do follow all appropriate rules and regulations. (FAR, AFI...) Assume you will be audited.	
Decentralized ordering – Credit card orders are still Purchase/Delivery Orders against the NC2 contracts.	
If you have J&A, attach it if possible or state that one is available in the description.	



NETCENTS-2 Ordering Portal: AFWay



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The screenshot shows the AFWay website interface. At the top, there is a browser address bar with the URL <https://www.afway.af.mil/>. Below the browser bar, there are several navigation tabs: [Contact Us](#), [Events](#), [News](#), and [FAQ](#). The main content area features a large banner with the text "Shop AFWay" and an image of an F-35 fighter jet in flight, with a laptop and a desktop computer icon overlaid. To the left of the banner is a vertical navigation menu with the following sections:


- HOME PAGE**
 - [Log In](#)
 - [Registration](#)
 - [User Profile](#)
- ORDERING TOOLS**
 - [PRODUCTS](#)
 - [Order Search](#)
- NETCENTS-2 Website**
- CELLULAR**
 - [Cellular Services and Devices \(CSD\) Information](#)
 - [Create a Cellular RFQ](#)
- HELP** (highlighted with a red box)
 - [AFWay Help](#)
 - [AFWay CBT](#)
 - [AFWay User's Manual](#)
 - [AFWay v4.0 - What to Expect](#)
 - [AFWay 4.0 Training Part 1](#)
 - [AFWay 4.0 Training Part 2](#)
- RESOURCES**
 - [Mandatory Use Policy- AFMAN 33-153](#)
 - [IT Commodity Council](#)
 - [DoD Software Agreements \(ESI\)](#)
 - [Microsoft License Agreement](#)
 - [CCS Product Catalog](#)
 - [DPI Ordering Guide](#)
 - [MAJCOM Policies](#)
 - [FEDBizOps](#)
- VENDOR RESOURCES**
 - [Vendor Guide](#)
 - [Virtual Small Business Center](#)
- IT REFERENCES (.gov/.mil only)**
 - [Contracts](#)
 - [Hardware Information Services](#)



Registration Form



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[User Registration Help](#)

[Registration](#)
[Log In](#)
[Home Page](#)

NETCENTS

[Product Search](#)
[AF PC Buy 0503 Instructions](#)

[User Profile](#)
[Search for an Order](#)

[ITCC Documents \(.gov, .mil only\)](#)

[IT Services](#)
[Enterprise Software](#)

[MS Enterprise Agreement](#)

[Contracts](#)
[MAJCOM Policies BizOps](#)

[User's Manual](#)
[Vendor Guide](#)

[Help](#)
[Contact Us](#)

[AFWay CBT Training](#)

AFWay Registration

Register now to:

- Look for up-to-date product and pricing information on selected federal contracts.
- Select items to add to your own shopping baskets.
- Obtain official quotes online.
- Process orders electronically with your Government Credit Card.
- Process orders electronically via Funding Document.

* Authorization Customer

Contractor

Vendor (Contract)

Vendor (Non-Contract)

Rank

* First Name

* Last Name

* Email

* Address 1

Address 2

* City

* State

* Zip


* Country



Logging In...



NOTE: If you fail to enter your password correctly, after three tries your account will be locked. If your account becomes locked, contact the AFWay Help Desk to have your password reset.



[Contact Us](#) [Events](#) [News](#) [FAQ](#)

Registration
Log In
Home Page

Product Search

User Profile
Search for an Order

ITCC Documents

IT Services
Enterprise Software

MS Enterprise
Agreement

Contracts

MAJCOM Policies
BizOps

User's Manual
Vendor Guide

Help
Contact Us

User Login

Email Address:

Password:

[New User ?](#)

Once the form is completed, you will receive an email with a temporary password. Your user ID is your "Email Address" and your "Password" must be 14 characters (2 uppercase, 2 lowercase, 2 numeric and 2 special characters)

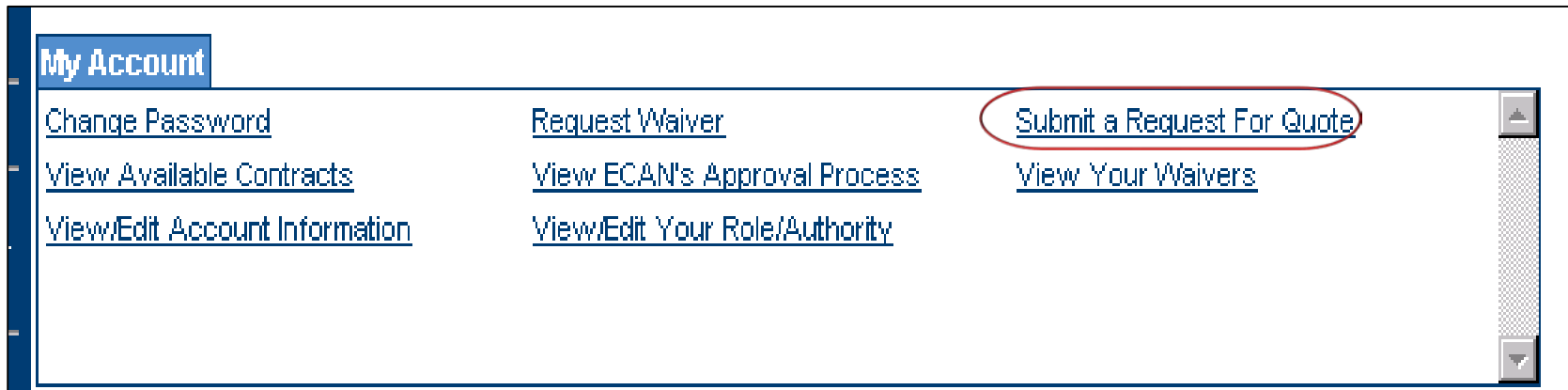


Submitting a Request for Quote (RFQ)



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- After you've successfully logged into AFWay, navigate to the User Profile page by clicking on the "User Profile" link from the menu selections on the left.
- Initiate the RFQ process by clicking on the "Submit a Request For Quote" link.
- If an error occurs stating that you do not have permission to purchase, contact the FAS, DSN 596-5771, opt 5 for AFWay assistance.



- Upon clicking the link, the RFQ page is displayed to the User. The RFQ page allows the User to specify and include all information required for a RFQ. Follow the instructions to complete each section of the RFQ page.



Submitting a Request for Quote (RFQ)



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Request For Quote

Please enter a unique name for your RFQ.

RFQ Name:

Please select the vendors to whom you would like this RFQ sent. If only one vendor is selected then you must enter rationale for selecting a single vendor. In accordance with FAR 8.405-1 and 8.405-4 Sources are required to compete for a Request for Quote.

Categories:

*To select multiple contracts, hold down the Ctrl key

FA8732-13-D-0010; FEDSTORE CORPORATION - NC2 PRODUCTS; SB
FA8732-13-D-0011; INTELLIGENT DECISIONS - NC2 PRODUCTS; SB
FA8732-13-D-0012; WORLD WIDE TECHNOLOGY - NC2 PRODUCTS; SB
FA8732-13-D-0013; CDW GOVERNMENT LLC - NC2 PRODUCTS; SB

If only one vendor is selected then you must enter rationale for selecting a single vendor. A brand name is not a reason for selecting a single vendor. Otherwise this field is optional.
(You may enter up to 500 characters.)

Rationale:

Enter a detailed description of the item(s) for which you are requesting a quote. Any brand name specific requirements should be coordinated with the Government Purchase Card Holder or the Contracting Officer.
(You may enter up to 5,000 characters.)

Description:

- Create a unique Application Services RFQ name, but ensure the name begins with 'NC-2 Application Services...' (i.e. NC-2 App SVCS – System Acronym)
- Categories: Select either 'NC-2 Application Services Small Business' or 'NC-2 Application Services Full & Open'
- AFWay Vendors: By selecting either 'NC-2 Application Services Small Business' or 'NC-2 Application Services Full & Open,' the applicable set of vendors will be highlighted. NOTE: Do not deselect or add any NC-2 vendors on the list vendors
- Rationale: This field requires no input unless there is an exception to fair opportunity. This field is reserved for Sole Source justification/rationale when only one vendor is selected in the AFWay Vendors field



Submitting a Request for Quote (RFQ)



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Request For Quote

Please enter a unique name for your RFQ.
RFQ Name:

Please select the vendors to whom you would like this RFQ sent. If only one vendor is selected then you must enter rationale for selecting a single vendor. In accordance with FAR 8.405-1 and 8.405-2, 3 Sources are required to complete for a Request for Quote.

Categories:

To select multiple contracts, hold down the Ctrl key

AFWay Vendors:
 FA8732-13-D-0010: FEDSTORE CORPORATION - NC2 PRODUCTS; SB
 FA8732-13-D-0011: INTELLIGENT DECISIONS - NC2 PRODUCTS; SB
 FA8732-13-D-0012: WORLD WIDE TECHNOLOGY - NC2 PRODUCTS; SB
 FA8732-13-D-0013: CDW GOVERNMENT LLC - NC2 PRODUCTS; SB

If only one vendor is selected then you must enter rationale for selecting a single vendor. A brand name is not a reason for selecting a single vendor. Otherwise this field is optional.
(You may enter up to 500 characters.)

Rationale:

Enter a detailed description of the item(s) for which you are requesting a quote. Any brand name specific requirements should be coordinated with the Government Purchase Card Holder or the Contracting Officer.
(You may enter up to 5,000 characters.)

Description:

You may also attach any related documents. Select the number of attachments you wish to associate with the RFQ. Click the 'Browse...' button to find the file(s) on your computer.
Note: Valid file formats are Microsoft Word (.doc), Microsoft Excel (.xls), Microsoft PowerPoint (.ppt), Adobe Acrobat (.pdf), and Plain Text (.txt).

How many attachments?

Note: There is a maximum of five files. There is a total maximum file size of 6 MB for all attachments.

- **Description:** Use one of the following to provide a general description of the overall RFQ requirement(s)
 - Sustainment Services
 - Migration Services
 - Integration
 - Re-engineering
 - Web Services/Information
 - Application Services
 - Data Services
 - Operational Support
 - Help Desk Support
 - Testing Support
 - Other
- **Enter the quantity of attachments.** Then attach any required documentation needed as part of the RFQ so the Vendors can adequately respond (PWS, Instructions to Offerors, Proposal Evaluations, etc.). The RFQ has a limitation of 5 attachments, which must be less than 6MB in size



Submitting a Request for Quote (RFQ)



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- **Desired Delivery Date:** The desired delivery date entered should be the estimated first day of performance
- **Quantity Requested:** This field is not applicable for a Services RFQ; however, place a “1” in this field for 1 Service requested
- **Anticipated Price:** Use your Independent Government Cost Estimate (IGCE)
IMPORTANT: Keep in mind your IGCE will not be visible to the vendors. Only the CO and the Customer are able to see the IGCE posted on AFWAY
- Once all of the fields have been completed and reviewed, click on the “Submit RFQ” button to complete the process and generate an RFQ. A window will display notifying the User that the RFQ was successfully added and it will be assigned a unique RFQ ID

Request For Quote	RFQ Help
Request For Quote (RFQ ID 74) Successfully Added.	
Close Window Return to User Profile	

RFQ Successfully Added Page



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Request for Quote (RFQ) Approval Process



- A RFQ will go through an approval process (workflow process), determined by the DRA and ECAN number entered during registration or account setup. After each approval step, an e-mail notification is sent to the approver and the customer who initiated the RFQ
- Non-AF: RFQ initiated and submitted by customers who are not 'Agency - DoD Air Force,' and thus, no DRA and ECAN, will go directly to vendors for responses once the RFQ is submitted
- Once the AF customer has submitted an RFQ, the RFQ approval (workflow) process for DoD Air Force customers is as follows:
 - Equipment Custodian (EC) – Determined by ECAN
 - Base Reviewer (optional) – Determined by BECO
 - Base Equipment Control Officer (BECO) – Determined by DRA
 - Approval Official (AO) – Determined by EC
 - Resource Advisor (RA) – Determined by EC
 - Contracting Officer (CO) – Determined by BECO
- Contracting Officer (CO) is the final approval step in the workflow process. The CO either approves or disapproves, and enters a Vendor Response Due Date. The Vendor Response Due Date entered should be the deadline date the vendors have to submit a response to a RFQ. The CO can change the desired delivery date, if necessary, and should reflect the estimated first day of performance



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QUESTIONS